




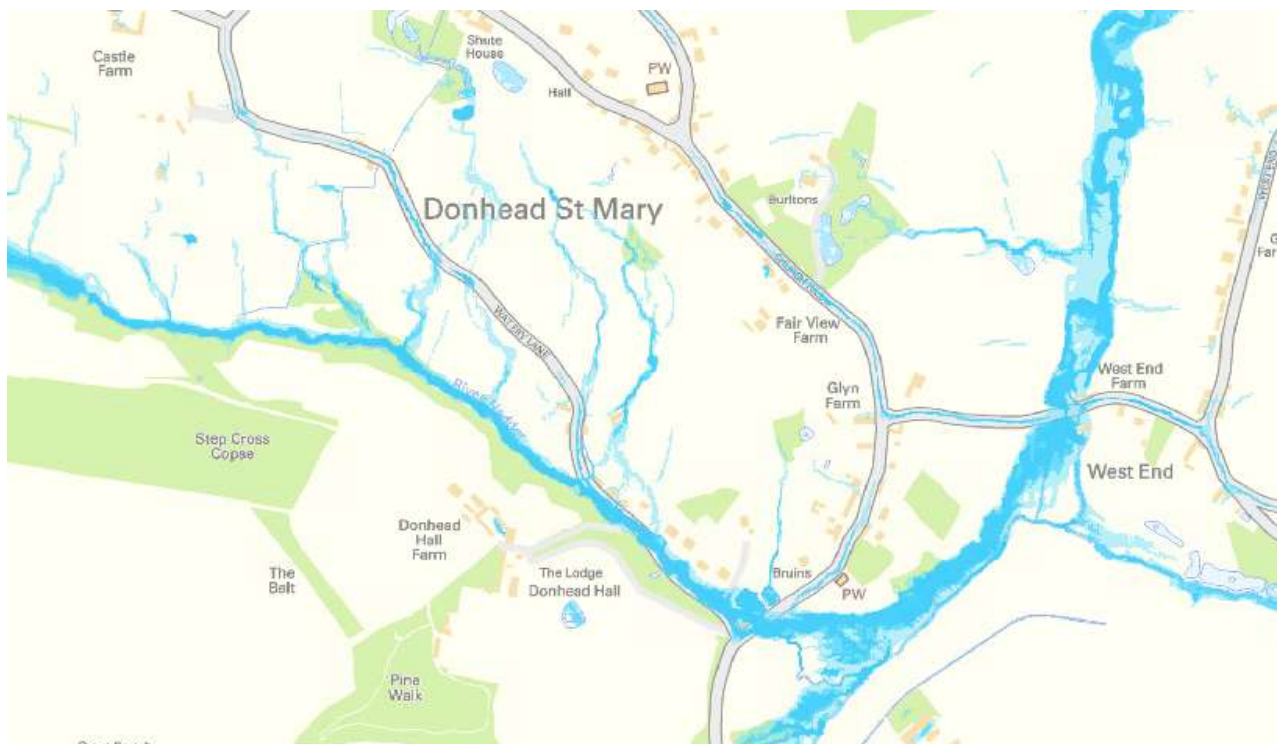
# Donhead St Mary

## Groundwater ingress in times of unusually high rainfall over a prolonged period

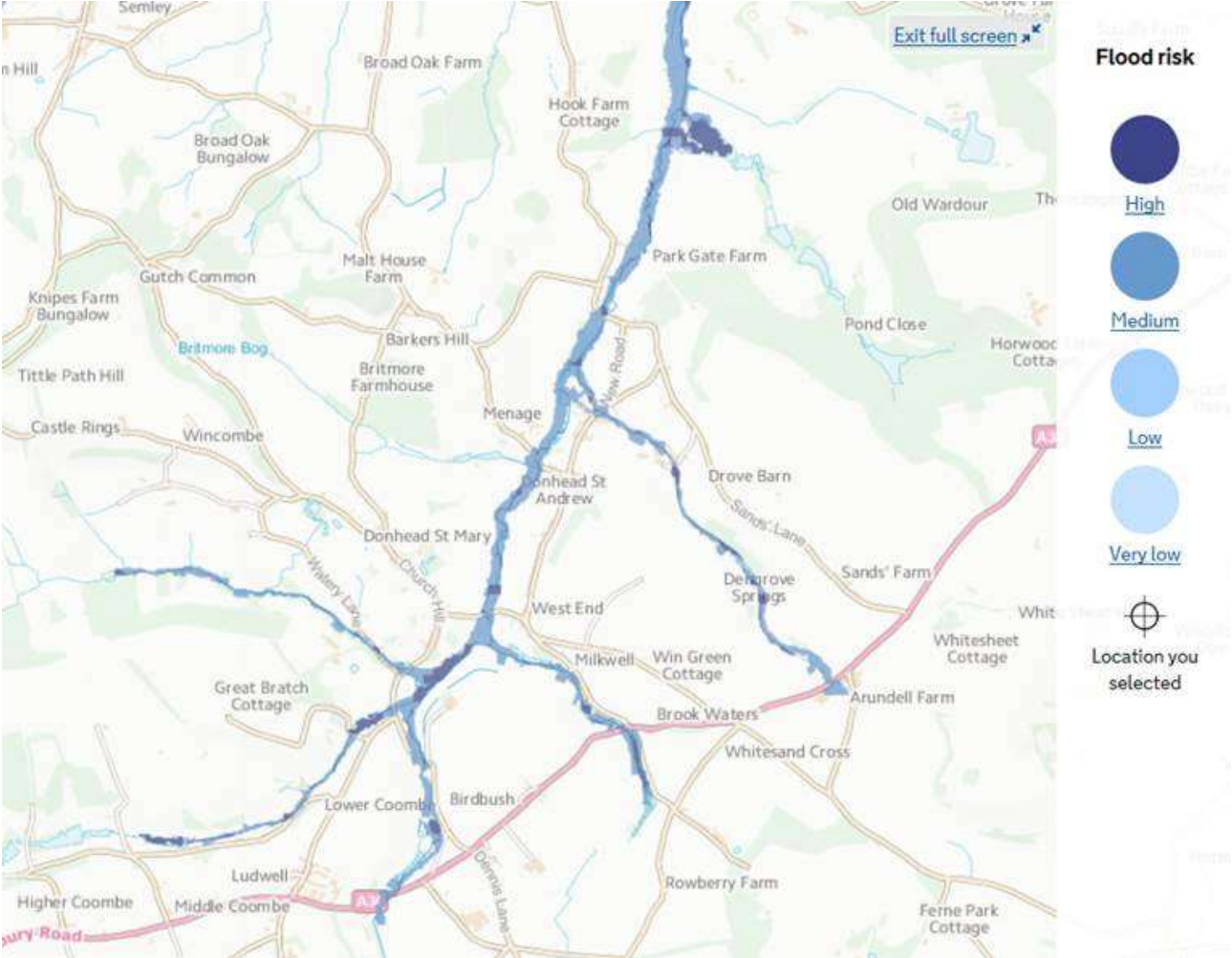
	Action
<p><b>Actions before a flood</b></p>	<ul style="list-style-type: none"> <li>• The parish council is enrolled into the Wiltshire Council PEAS enabling it to access flood defence equipment and has drawn up a sandbag policy in order to prioritise their distribution.</li> <li>• The parish council does not participate in the “Ditch” letter scheme to encourage riparian owners to maintain their ditches and watercourses that if not maintained may cause internal property flooding or standing water on a high speed road (60mph)</li> <li>• The parish council has recruited a Flood warden to assist in the event of an emergency. (They should be signed up to flood warnings if river flooding is an issue mentioning that they are the flood warden for the community).</li> <li>• The parish council will advise residents to check their flood risk and take steps to protect their property from flooding. To sign up to the met office Weather Warnings: <a href="https://www.metoffice.gov.uk">https://www.metoffice.gov.uk</a> and/or the Environment Agency Flood warnings: <a href="https://www.gov.uk/sign-up-for-flood-warnings">https://www.gov.uk/sign-up-for-flood-warnings</a></li> <li>• Identified a list of gullies that if blocked will cause internal property flooding and provided this list to the area highway engineer.</li> <li>• (Charlton Village Hall as place of refuge if necessary )</li> <li>• Appendix 1 – e.g. Sandbag Policy</li> <li>• Appendix 3 – e.g. Phone/contact tree (e.g. key holders and people who have skills/and or may be willing to assist)</li> <li>• Appendix 2 – e.g Person identified as needing priority assistance (if known)- Jo Felcey , Stream Cottage Ludwell</li> <li>• Appendix 4 – e.g. map to include locations of gullies and areas at risk of flooding properties or insert them into the plan</li> </ul>
<p>Monitoring only</p> <p>Environment Agency Flood Alert</p> 	<p><b>STAY SAFE</b></p> <ul style="list-style-type: none"> <li>• Monitor local drains, ditches, watercourses river and highways, and report back as requested by the Flood warden feeding back any concerns.</li> <li>• Flood warden reports back Via the Wiltshire App or Area Highway Engineer</li> <li>• Flood warden and Andrew Trail will monitor local drains in Charlton. The Parish Steward and other councillors may receive updates from other parts of the parish.</li> </ul>
<p>Monitoring and preparing for action</p> <p>Environment Agency Flood Warning</p> 	<p><b>STAY SAFE</b></p> <ul style="list-style-type: none"> <li>• Email Parish councillors. Put notice on My Neighbour</li> <li>• Encourage residents to deploy flood protection products if available.</li> <li>• Monitor, local drains, highways as above.</li> <li>• Report concerns to coordinator in particular if properties start to flood.</li> </ul> <p>Monitor extent and times of flooding for post event feedback if safe to do so.</p> <p>Volunteers report to me as Flood Warden ?</p>

<p style="text-align: center;"><b>Action</b></p> <p>Risk of damage to infrastructure, flooding, power supplies and property Stay indoors – do not travel</p> <p style="text-align: center;"><b>Environment Agency Severe Flood Warning</b></p> 	<p><b>STAY SAFE.</b></p> <ul style="list-style-type: none"> <li>• Contact refuge to advise key holder access may be required</li> <li>• Provide information and support to emergency services if required.</li> <li>• Assist Wiltshire Council, Environment Agency and Emergency services if requested. Volunteers should check with coordinator if concerned about any request for assistance.</li> <li>• Only if safe to do so monitor impact of weather and any flooding to enable feedback following incident. If weather conditions worsen volunteers will withdraw to place of safety/home advising coordinator of your actions.</li> <li>• Volunteer safety is paramount and should not under any circumstances place themselves in danger, risk of harm or enter flood water.</li> </ul>
<p><b>Warnings no longer in force</b></p>	<ul style="list-style-type: none"> <li>• The parish council may offer advice with the clean up process advising residents if they have flooded and where/who can provide information e.g. National Flood Forum, Wiltshire Council, Environment Agency.</li> <li>• Organise wash up meeting and assist setting up local meetings for residents with EA and Wiltshire Council to gather information.</li> <li>• Ensure information about any flooding is gathered including number of properties internally flooded is collated and passed to Wiltshire Council/Environment Agency.</li> </ul> <p style="text-align: center;">Attend meeting to Review plan.</p>

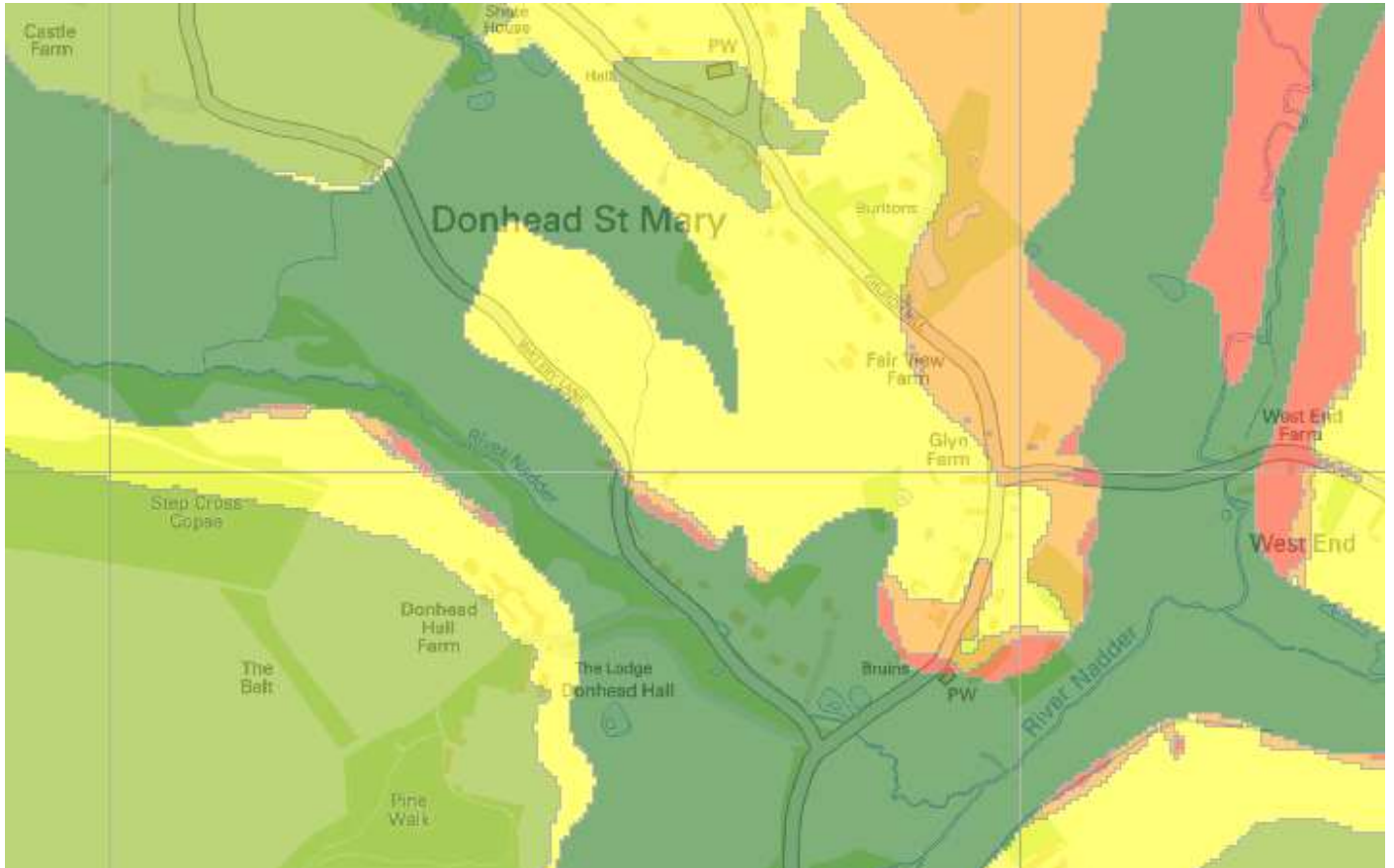
### Environment Agency Surface Water Flooding



Environment Agency Flood Zone 2 & 3



Wiltshire council groundwater vulnerability



Flood risk from River



### Emergency Telephone Numbers

Organisation	Telephone Number
Co ordinator –	<b>John Feltham 01747 828115</b>
Flood Warden (name contact details)	Lin Walker 07960014245
Parish Clerk	Simon Pritchard
Floodline	0345 988 1188
EA Incident Line	0800 80 70 60
Gas Emergency	0800 111 999
Wessex Water Sewage Hotline	0345 850 5959
Wiltshire Council – out of hours select Highways	0300 456 0100
Emergency –Police, Fire & Rescue, Ambulance	999
Police (Inform & report non emergency)	101

National Flood Forum  
Electricity Supplier SSEN

01299 403055  
0800 0483516

<b>ESSENTIAL SERVICES</b>	
Police Non-emergency	101
Emergency Fire, Police, Ambulance	999



BT Open Reach	0800 023 2023
Network Rail	08457 11 4141
Gas Emergency (National Gas Emergency Service - All providers)	0800 111 999 (24 hours)
Electricity Emergency (SN16 – All providers) Network Operator is SSE Power Distribution	0800 072 72 82 (24 hours)
Wessex Water www.wessexwater.co.uk	Emergencies 0345 600 4 600
	Sewage Floodline 0845 850 5959
	Burst Water Main 0800 692 0692
Environment Agency Floodline (to access up to date information on flooding and general flood enquiries)	0345 988 1188 Follow @ENvAgency & floodaware on Twitter
Environment Agency Incident Line (to report flooding or river obstructions or other EA incidents)	0800 807 060
Wiltshire Council Highways (to report surface water flooding)	0300 456 0105 localhighways@wiltshire.gov.uk
Wiltshire Council Emergency Planning	01225 713159 emergencyplanning@wiltshire.gov.uk
Renate Malton, Flood resilience officer. Wilts	<a href="#">_____</a>
Lisa Milton, Wessex Resilience team E A.	<a href="#">_____</a> <a href="#">_____</a>

<b>MEDICAL</b>		
Ambulance	999	24 hour
Non-emergencies – NHS Direct	111	24 hour
Place of safety and for coordination : - Village hall - central meeting point	Ann Rossiter	01747 828252

### **Weather and Flood Risk Forecasts:-**

Met Office weather forecast ( for community)

[http://\\_\\_\\_\\_\\_](#)

Met Office weather warnings ( national, select 'South-West)

[\\_\\_\\_\\_\\_](#)

EnvironmentAgency three day flood risk forecast

<http://apps.environment-agency.gov.uk/flood/3days/125305.aspx>

Environment Agency flood warnings national summary Southwest

[\\_\\_\\_\\_\\_](#)

## Local Numbers

<u>Name</u>	<u>Role</u>	<u>Phone /Address</u>
Lin Walker	Flood Warden	01747 828030/07960014245
Andrew Trail	Support and area knowledge	01747 828266
Ann Rossiter	Place of safety, village hall	01747 828252
Emergency Planning	Wilts council Emergency Service	Emergency planning @ <hr style="width: 100px; margin-left: 0;"/>
	Fire Station Wilts police	101 non emergency 101 Non emergency
Renate Malton	Flood Resilience Officer . wilts	renate.malton@wiltshire.gov.uk
Lisa Milton	WessexFlood Resilience team EA	Lisa.milton@environment - <hr style="width: 100px; margin-left: 0;"/>
Tony Deane	Local Councillor	01722 716981 tony.deane@wiltshire.gov.uk

## Potential Risks

Currently worst affected areas in event of high levels of sudden and persistent rainfall.

The Coombes

Charlton Lane and triangle in village

River Nadder tributary

Watery Lane Donhead St Mary

Ludwell hill - (foot of) A30

Despite requests in the Donhead Digest no other areas have been raised to me personally.

Subsequently , apart from the above areas around the Nadder tributaries are highlighted.

Location	location	Flow Route	Flow Route
Coombes	run off and hill	Coombes	

Location	location	Flow Route	Flow Route
Charlton Lane & village	Run off from downs	Along Charlton Lane pooling at the village triangle to significant depth combined with large areas of water along lane	
Ludwell Hill - properties at the base  Properties in front of the stream - particularly Jo Felcey's	Run off from hill with insubstantial drains  Stream behind hill	Along A30 from apex of hill  Source from Downs and ditches.	
Donhead St Mary Watery Lane	run off and hill	Properties at base of Watery lane	

## Weather and Flood Warnings & Actions

### Triggers

Severe weather forecast from the Met Office-

Flood warden hears warning and keeps watch

Surface Water flooding

Flood warning signs deployed where depth of water on high speed roads and submerged ditches create hazards to road users, particularly in periods of darkness on unlit roads.

Flooding of low lying land at foot of hills exiting in overloaded drains

Possible threat to properties in this areas .

Spring flow

### Preventative Measures

Consistent monitoring of ditches, drains and gullies

Sign up to Groundwater flood warnings group.

\* Monitor local water levels and weather conditions.



- \* Get ready to act on your flood plan .
- \* Move your car or other vehicles to higher ground, if it is safe to do so.
- \* Prepare a flood kit of essential items including a torch with spare batteries, mobile phone and charger, warm clothes, home insurance documents, water, food, first aid kit and any prescription medicines or baby care items you may need.
- \* Check that you know how to turn off your gas, electricity and water mains supplies.
- \* In rural locations, farmers should consider moving livestock and equipment away from areas likely to flood.
- \* Avoid walking, cycling or driving through flood water. 30 cm of fast-flowing water can move a car and 6 inches can knock an adult off their feet.
- \* Flood water is dangerous and may be polluted. Wash your hands thoroughly if you've been in contact with it.
- \* Avoid using low lying footpaths near water courses.

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Met Office weather forecast ( for community)

<http://> \_\_\_\_\_

Met Office weather warnings ( national, select 'South-West)

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